











ANUAL REPORT 2023

BOARD OF DIRECTORS AND SERIVCE TERRITORY



TRACY MISTIC-SCHAAR DISTRICT 3



BRIAN ICKALSON DISTRICT 4



RANDY FRISK DISTRICT 5 PRESIDENT



GLENDA MARTIN DISTRICT 6



BRUCE CAMPBELL DISTRICT 7 SECRETARY



JIM

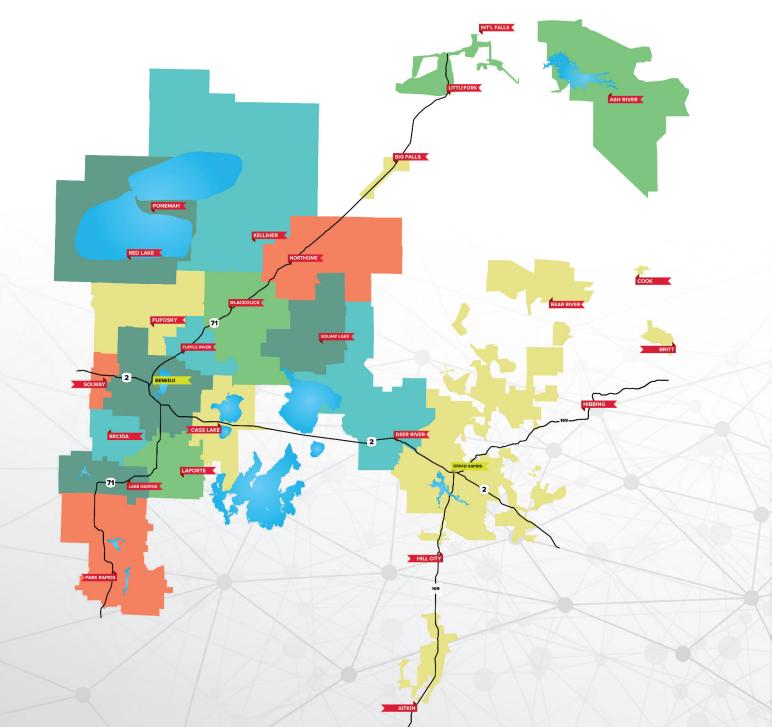
SUTTON

DISTRICT 8

VICE PRESIDENT



TIM HINS DISTRICT 9 TREASURER



As we reflect on the year 2023, I am filled with immense pride and gratitude for the journey we've undertaken together. We have remained focused on our mission to connect, empower, and enrich the lives of our members. In addition to supporting our current members, we continued expansion of our fiber-optic network, bringing state-of-the-art fiber broadband services to even more homes and businesses. This investment not only provides critical communication services to those in need, but also lays the foundation for economic growth and development across our region.

Behind every milestone, success story, and member served lies the talent and dedication of our exceptional employees. Their tireless efforts, innovative spirit, and unwavering commitment to excellence are the driving force behind our success, expansion, and continued community involvement. It never ceases to amaze me what this cooperative is capable of thanks to them.

At the heart of Paul Bunyan Communications is our cooperative spirit—a commitment to innovation and to the region we serve, all with a member focus. As a cooperative, we exist only to serve our members the best we can. Every decision we make is guided by the best interests of our current and future members.

It is an interesting time for our broadband industry. There are unprecedented levels of federal and state resources available intended to partially fund costly broadband infrastructure construction so that high quality Internet services are ultimately available to all. In 2023, we successfully leveraged a number of these programs to make continued expansion to additional rural areas financially possible. Our service-oriented, not-for-profit cooperative structure combined with a rural focus and experienced technical team makes us very well positioned to deliver on the goals of these programs.

In addition to aggressive and successful infrastructure expansion, 2023 was notable in a number of other ways. It is still hard to believe that the co-founder of Apple, the father of microcomputer technology as we know it, and my idol, Steve "Woz" Wozniak joined us in Bemidji for our GigaZone Gaming Championship and TechXpo! As a life-long Apple fan and computer programmer since my high school days, having the opportunity to meet the visionary genius and have him present to the thousands in attendance was an unbelievable moment for me, our staff, our cooperative, and our region. It was clear his passion for the potential of technology and its impact on society continues today. Mr. Wozniak has an endless amount of event opportunities across the globe. I sincerely believe he agreed to join us simply because he respects our mission, our cooperative structure, and that we provide technology because it's the right thing to do - amirror of his personal philosophy.

As we look ahead to the future, we remain committed to pushing the boundaries of possibility and embracing new opportunities. Our vision for Paul Bunyan Communications goes beyond providing internet access; it's about empowering individuals, driving economic growth, and building a brighter future for generations to come.

In closing, I extend my deepest appreciation to our members, employees, Board of Directors, and community partners for your continued support and trust in Paul Bunyan Communications. Together, we have achieved remarkable milestones in 2023, and I am confident that with our shared vision and determination, we will continue to thrive for decades to come.

2023 **Commitment to Innovation for All We Serve**



CEO/General Manager Gary Johnson

EMPLOYEES

CHIEF EXECUTIVE OFFICER & GENERAL MANAGER Gary Johnson

ASSISTANT MANAGER Chad Bullock

CHIEF FINANCIAL OFFICER Dave Schultz

CHIEF NETWORK OFFICER Rob St. Clair

CHIEF OPERATING OFFICER Christie Turn

CHIEF TECHNOLOGY OFFICER Leo Anderson

I.T. & DEVELOPMENT MANAGER Steve Howard

NETWORK OPERATIONS MANAGER Ryan Otting

NETWORK TECHNOLOGY MANAGER Lisa Geerdes

ADMINISTRATIVE ASSISTANT

Kalsie Vanasse

DATA & VIDEO SERVICES

Josh Almendinger David Anderson April Azure Ethan Bell Daniel Burdick Kim Capra Joey Carter Nelson Castillo Justin Delaurier Samuel Freundshchuh Chris Fultz John Hartv Grant Hicok Aaron Huls Garrett Johnson Kristopher Kolkin Russ Krook Maria Kuechle Chris Larson Sarah Lemke Jonathan Lundstrom Dan Maloney Roman Martushev **Crystal Mattfield** Jesse Mix Wakinyan Moore Nate Nolting Isaiah Olson Scott Reiser Beau Seeger Loren Scramstad Ryan Speck **David Thomas** Stacy Trask Aurora Vogt Daniel Walden Adam Washburn Marcus Winters Samuel Wolkoff Barb Zdenek

MAINTENANCE

Pat Dockendorf Travis James Chad Netland

ACCOUNTING

Jackie Bergerson Terri Crews Jon Dancker Karen Gaasvig Patti Horazuk Brian Kuhrke Jake Mechtel Brandon Odegard Crystal Peterson Chris Tangen Bonnie Wichern

HUMAN RESOURCES

Heather Hanson Jared Orgon Amanda Sande

ENGINEERING

Chris Battista Tiffany Falk Andy Fisher Tonya Jaycox Lorie Karas Ryan Maher Brian Mustonen Matt Proulx Jeffrey Schaper Sharon Swanson Ron Vold

CUSTOMER SERVICE

Jennifer Baker Taylor Blooflat Wendy Britton Kirsten Bushnell Jennifer Deeds Charlene Draper Dawn Drotts Abbey Fox Tia Graham Bobbi Gunderson Stephanie Karl Madison Liapis Mallory McCartney Meghan McDonald Cindy Nyhusmoen Noel Peck Jaslyn Pemberton Tonya Place Wanda Rieger Bobbi Sampson Terri Schaubhut Jackye Severts Jordan Sweep Kelsey Thompson Trey Volk Melissa Wehland Brenda Williams

CENTRAL OFFICE

Daryl Bjerke Darren Bock Chris Lucia James Novak Lane Skerik

DISPATCH

Deanna Black Tammy Eidenschink Sarah Gillman Craig Maas Corina Pafko Meggen Solheim Ashley Tran Alison Voss Stephanie Wood

OUTSIDE PLANT

Kent Aker Chris Anderson Tog Anderson Jeremy Arlt Ethan Beckman Joe Best Jason Bowles

Brett Carlson Kyle Christianson Dwight Crandall Casey Fering Tyler Fisher Brett Folland Randy Garrigan Scott Geerdes Mike Gregg Ryan Hopke Mark Howard Thane Jansen Ross Johnson Tim Karas Trent Larson Tadd McFarren John Nistler Mike Plotts **Kevin Preble** Dusty Reul Danny Samson Mike Smith Sean Stenberg Gary Storlie Travis Tyler Brea Varda Wayne Vredenburg

BUSINESS SALES

Kari Gregg Chuck Hildebrandt Jake Lien Cierra Reed Megan Stolte Daniel Thoben Jen Tomlinson

MARKETING

Rosie Berg Brian Bissonette Bob Lindberg

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GRAND RAPIDS

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PAULBUNYAN.NET

